Job reference
BB00889962

thameswater.co.uk
customer.feedback@thameswater.co.uk

0800 316 9800
Our lines are always open

30 October 2026

Swindon New Eastern Villages – Wastewater network.

Hello,

Project progress

Since our last update, work has continued to progress well on the new wastewater network that will serve Swindon's New Eastern Villages.

Join our drop-in session

To keep the community informed, we're holding another drop-in session for residents and businesses. Come along to hear about progress, discuss upcoming works and speak directly with the project team.

Date: Thursday 19 November 2026
Time: 5:00 pm – 8:00 pm - No appointment is needed – drop in at any time
Location: Coleview Community Centre, Towcester Rd, Swindon SN3 4AS

What you can find out

- Current project progress
- Upcoming activities
- Traffic management arrangements
- Project timelines and next steps

Representatives from the Thames Water and M Group project teams will be available to answer questions throughout the day.

Have a question?

If you have any questions or concerns, please call us on **0800 316 9800** and quote the reference number at the top of this letter.
You can also email our Customer Team at customer.feedback@thameswater.co.uk

Thank you

Rupert – Customer Experience Coordinator

Thames Water Utilities Limited, a company registered in England and Wales with company number 02366661.
Registered office address: Clearwater Court, Vastern Road, Reading RG1 8DB. VAT registration number: GB 537-4569-15.

Need extra support?

If you or someone you know needs a little extra support, our free Priority Services Register can help us understand your situation so we can provide the support you need. Friends, family or carers can also register on behalf of someone who may benefit. For more information, please visit **thameswater.co.uk/priority-services**, scan the QR code here, or call us on **0800 009 3652**.

Thank you

Rupert – Customer Experience Coordinator

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